

Data Protection Act 1998

Privacy and Electronic Communications (EC Directive) Regulations 2003

Supervisory Powers of the Information Commissioner

SBP Limited, trading as Europlas
Manor Park Business Centre
Mackenzie Way
Cheltenham
Gloucestershire
GL51 9TX

I, [NAME AND JOB TITLE REMOVED] of SBP Limited, trading as Europlas, on behalf of SBP Limited, trading as Europlas, ("**Europlas**"), Manor Park Business Centre, Mackenzie Way, Cheltenham, Gloucestershire, GL51 9TX hereby undertake that Europlas will comply with the Privacy and Electronic Communications (EC Directive) Regulations 2003 ("**Regulations**") and in particular;

In accordance with Regulation 21 of the Regulations, cease using or instigating the use of a public electronic communications service for the purposes of making unsolicited calls for direct marketing purposes where the called line is that of:

1. a subscriber who has previously notified Europlas that such calls should not be made on that line (Regulation 21(1)(a)); or
2. a subscriber who has registered their number with the Telephone Preference Service (TPS) (Regulation 21(1)(b)).

Europlas shall not be held to have contravened paragraph 2 above where the number allocated to the called line has been listed on the TPS for less than 28 days preceding that on which the call is made.

Notwithstanding the wording of this undertaking, the interpretation and meaning of the Regulations shall always prevail in the case of any conflict between the two.

Dated.....

Signed
[NAME AND JOB TITLE REMOVED]
For SBP Limited, trading as Europlas

Signed.....
Mick Gorrill (Head of Regulatory Action Division)
For the Information Commissioner